



Storm Surge Fencing Warranty Statement

At Storm Surge Fencing, Inc., we stand behind the quality, durability, and performance of our modular aluminum fencing systems. Our commitment to excellence is reflected in the following warranty coverage:

Part 1: Manufacturer's Warranty – 2 Years

Sponsored by Storm Surge Fencing, Inc.

Storm Surge Fencing, Inc. warrants that all fencing products manufactured and sold by us will be free from defects in materials and workmanship under normal use and service for a period of **two (2) years** from the date of original purchase.

Coverage Includes:

- Structural integrity of aluminum components
- Corrosion resistance under normal environmental conditions

Manufacturing defects that affect performance or appearance

Exclusions:

- Damage caused by misuse, improper assembly, or unauthorized modifications
- Cosmetic wear and tear due to normal aging
- Damage from natural disasters (except where the product is designed to be removed in preparation for such events)

Improper storage or maintenance

In the event of a covered defect, Storm Surge Fencing will, at its discretion, repair or replace the affected component(s) at no cost to the original purchaser. Proof of purchase is required. Shipping and labor costs are not included in this warranty.

Part 2: Installer's Warranty – 1 Year

Sponsored by Authorized Reseller/Installer

Each Storm Surge Fencing system installed by an **Authorized Reseller or Installer** is warranted against defects in installation workmanship for a period of **one (1) year** from the date of installation.

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Office: 4210 Electric Road
Suite 1057
Roanoke, VA 24018

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Suite 1057
Ocala, FL 34472



Storm Surge Fencing Warranty Statement (continued)

Coverage Includes:

- Proper anchoring and alignment of posts
- Secure assembly and locking of fence panels

Adherence to manufacturer-recommended installation procedures

Exclusions:

- Installation by unauthorized or untrained individuals
- Alterations or modifications made post-installation

Environmental conditions causing ground shift or settling

For service under this warranty, please contact your original installer directly. Installers are solely responsible for honoring the one-year installation warranty. Storm Surge Fencing, Inc. is not liable for labor or workmanship performed by independent installers.

To Submit a Warranty Claim:

Please email support@stormsurgefencing.com with:

- Your original purchase receipt

A description and photos of the issue

A representative will review your claim and respond within 3–5 business days.

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